



FYZICAL Therapy & Balance Centers
1334 Wyoming Blvd. NE
Albuquerque, NM 87112
P: 505.292.3317 | F: 505.292.3402

RE: FYZICAL Albuquerque Remaining Open; Telehealth Program Is Live.

As the state of public health continues to be front of mind for everyone, it is important to us to ensure that patients and their safety remains our top priority. At this time, FYZICAL remains open to assist in providing essential patient treatments, both in the clinic and at home via Telehealth.

- **Patients stay home and stay safe while getting the care they need.** Patients receive an email or text with a link at the start of their scheduled appointment. The patient only needs to click on the link to be connected. It's that easy!
- **Physical Therapy Virtual Treatments Sessions:** Self-treatment techniques, corrective exercises and patient education can easily be performed during Virtual Therapy sessions. Images, videos and written instructions are available to help patients with their exercises and we can even send them a link to order therapy supplies!
- **Reduce Burden on the Healthcare System** – We are committed to reducing the demand on primary care physician offices, urgent care centers, or emergency rooms for those seeking care related to musculoskeletal pain, injury or mobility problems.

We continue to work closely with public health authorities and will be updating you on protocols we are taking to help keep your patients and our community safe:

- **Remaining Open** – Physical Therapy is essential for patients who are seeking treatment post-surgically and for prevention.
- **Social Distancing** – Patients are being asked to remain in their vehicles until their appointment time to limit the volume of persons inside our building. Standard 6 Ft. distancing protocols are in place for those inside our building.
- **Alleviating the Burden** – We are committed to offering urgent care to those who would otherwise seek care in their primary care physician offices, urgent care centers, emergency rooms.

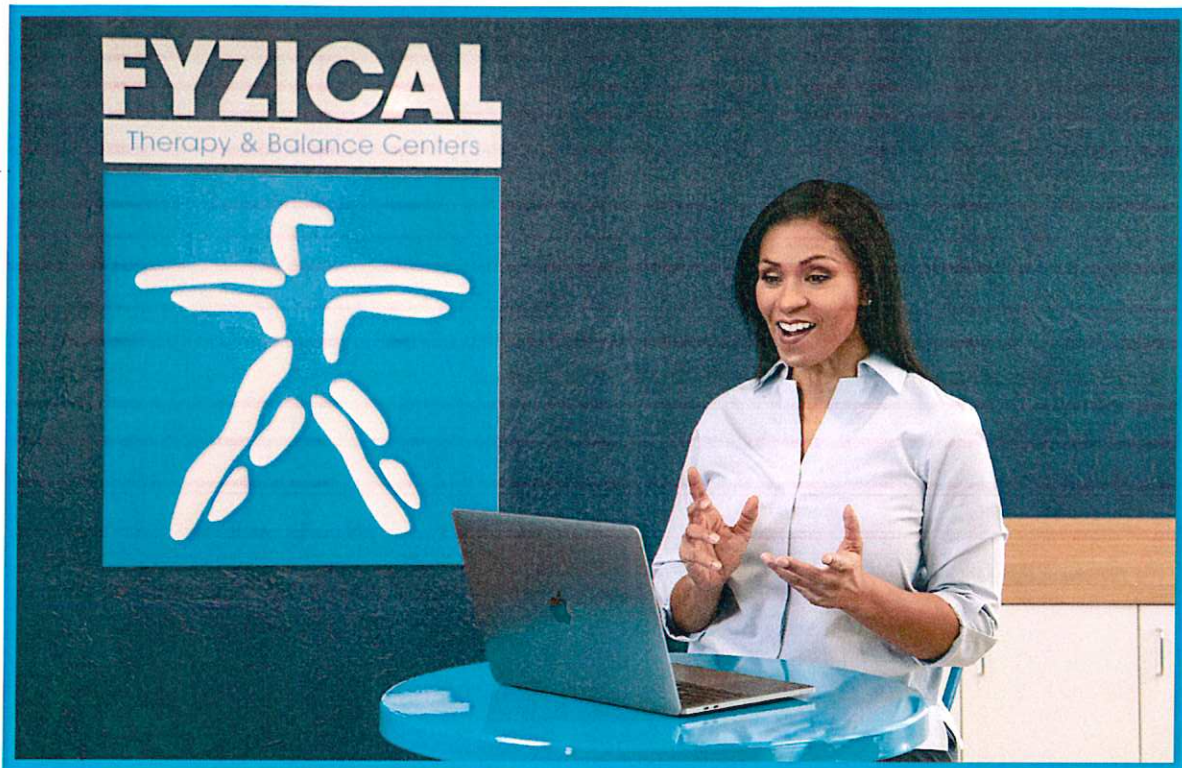
FYZICAL Therapy and Balance Centers will continue to remain OPEN for our patients, health care providers, and our community. We are currently addressing patient needs within our clinics and are pleased to announce the start of our Telehealth program. We continue to monitor recommended precautions by the CDC and WHO to do our part in flattening the curve!

If you have a patient struggling with pain or mobility problems during this time, we can help! Please fax your referral(s) to (505) 292-3402. We'll take it from there and send updates on their progress.

[Love Your Life!](#)

Kale Isaacson, PT
Owner, Fyzical Albuquerque

TELEHEALTH SERVICES




**PATIENT CENTERED.
USER FRIENDLY.**


**We want to ensure that your patients
have access to the essential physical
therapy they need.**


We are now utilizing Telehealth Services so our patients may continue their essential physical therapy treatments from the safety of their homes.

- ✓ 40 MINUTE, 1 ON 1 APPOINTMENTS
- ✓ IN-HOME INSTRUCTION/ASSESSMENT
- ✓ TABLET & SMART PHONE ACCESSIBLE
- ✓ COVERED BY MANY INSURANCES
- ✓ CASH BASED RATES AVAILABLE

TELEHEALTH SCHEDULING

 Refer them as normal and we will contact them to set up their Telehealth Appointment. We can continue to address Vestibular and Orthopedic disorders through remote sessions.

 After scheduling their desired appointment time with our Scheduling Specialists, the patient will receive a confirmation email that contains their appointment details and link!

 Patients access their link prior to the scheduled appointment time, instantly connecting them to their Doctor of Physical Therapy via smartphones or computers.

Patients are just a 'click' away from essential care! Learn More:

P: 505-292-3317 | F: 505-292-3402 | W: [FYZICAL.com/Albuquerque](https://www.fyzical.com/Albuquerque)