



## Payment Agreement

### Private insurance options

Welcome to Fyzical Campbell! We take pride in the quality of our staff and in the services we provide for you. The best service is based upon friendly, mutual understanding between the therapist, patient, and our front office staff. In order to achieve that, we want to explain our payment policy prior to beginning treatments.

You have indicated that you would like to utilize your private insurance for your visits.

**Fyzical Campbell is an out of network provider for insurance purposes.** We offer courtesy billing, which means that after you pay at the time of service, we will submit your claim to your insurance company on your behalf. **We do not do follow up with insurance companies.** If you would prefer to bill your insurance on your own, twice per month we can provide you, via email or post, with the necessary paperwork to do that. This paperwork will not be ready at the time of your visit.

In order for us to courtesy bill, we need a copy of your insurance card, written diagnosis from a physician or chiropractor (usually in the form of a prescription), and you must be evaluated by one of our physical therapists. The charge for this initial session is \$200, and includes treatment. Each subsequent session will cost \$155. All sessions are 50 minutes in length, but please be sure to allow about an hour for them.

**In order to ensure that we are able to continue providing specialized service to you and all of our clients, we require that you give the courtesy of 24 hours notice if you need to cancel or change an appointment. You will be charged a cancellation fee of \$155 without exception for missed appointments.**

### Appointment Etiquette

Thank you for taking the time to read and understand this payment policy statement. Please feel free to call or stop by the billing office with any questions or concerns.

Date \_\_\_\_\_

Signature \_\_\_\_\_